GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:1923
ANSWERED ON:05.05.2016
Delay/Cancellation of Flights
Sundaram Shri P.R.

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether a large number of flights of public and private airlines have been cancelled, re-scheduled, diverted and delayed during the last three years and the current year;

(b) if so, the details of such flights during the said period, airline-wise including Air India along with the reasons therefor and the losses incurred by airlines as a result thereof and the compensation paid to the passengers for flight delays and cancellations, airline/year-wise;

(c) whether any flights of Air India have also been delayed due to cabin crew failing the pre-flight medical tests during the said period and if so, the details thereof;

(d) whether the Government has made it mandatory for the airlines to submit data on the number of cases of denied boarding, cancellations and delays on a monthly basis; and

(e) if so, the details thereof and the measures taken or being taken by the Government to avoid flight delays and cancellations?

Answer

Minister of State in the Ministry of CIVIL AVIATION
(Dr Mahesh Sharma)

(a) and (b): Generally scheduled airlines operate their flights as per approved schedule. However, at times the flights are delayed/cancelled due to technical, operational, commercial, weather and miscellaneous reasons which are beyond the control of the airlines. As submitted by the airlines, airline wise details of the flights delayed and cancelled including Air India during the year 2013, 2014, 2015 & 2016 (Up to March) is placed at Annexure-I.

Rescheduling & diversion is carried out at airport level and flight wise data in this regard is not being maintained by DGCA.

Airlines wise details with regard to compensation paid to the passengers due to cancellation & delay of flight beyond 02 hours for the year 2014 (July onwards), 2015 & 2016 (Up to March) is placed at Annexure-2. Data prior to July 2014 is not maintained. Losses incurred by the airlines due to cancellation, delay, rescheduling & diversion are not being maintained by DGCA.

(c):- Total five flights were delayed on account of Cabin Crew Failed in Pre-Flight Medical Test during the period 01 March, 2013 to 30 April, 2016.

(d): In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airlines are required to submit data on number of cases of denied boarding, cancellations and delays along with the status on a monthly basis to this office.
(e): Consolidated details of cases of denied boarding, cancellations and delays along with the amount spent on facilities and compensation for the year 2014 (July onwards), 2015 & 2016 (Up to March) is placed at Annexure-3. To avoid flight delays and cancellation DGCA has issued Air Tranport Circular 02 of 2013 on "Procedure to be followed on mitigate flight delays" (Annexure-4).